

Cancellation Policy

Date: June 18, 2024

If a traveler cancels the contract for their own convenience after the reservation is completed, the following cancellation fees will apply, calculated starting from the day before the travel start date.

Cancellation Date	10 to 8 Days Prior	7 to 2 Days Prior	The Day Before Travel Starts	The Day of Travel (Before Departure)	After Travel Starts or No-Show Without Contact
Cancellation Fee Rate	20%	30%	40%	50%	100%

Inquiries / Contact Information

TEL	+81-265-49-4737
Phone Support Hours	8:30 AM – 5:00 PM (Except Weekends and Holidays)
Email	oyorite@mstb.jp