

Notation Based on the Specified Commercial Transactions Act

Distributor	Minami Shinshu Tourism Bureau Co., Ltd.
License / Registration No.	Nagano Prefectural Governor Registration No. 2-431
Representative / Director	Makoto Takahashi
Address	2nd Floor, Esbird Building E, 3349-1 Zakoji, Iida City, Nagano Prefecture, 395-0001, Japan
Inquiries Contact	Please contact via the telephone number or email address listed below.
Telephone Number	+81-265-49-4737
Telephone Support Hours	8:30 AM – 5:00 PM (excluding Saturdays, Sundays, and public holidays)
Email Address	info@mstb.jp
Website URL	https://www.mstb.jp/
Selling Price	Please refer to the price column on each product page. Prices vary depending on the product.
Shipping Fee	None
Charges Other than Product Price	Communication line costs for internet connection are required.
Product Delivery Timing	As these are travel products, delivery takes place upon participation on the day of the tour. However, documents proving contract establishment, vouchers, or final itineraries containing confirmed details will be provided at the latest by the day before the travel start date. <i>Note: If the application is made 7 days or fewer prior to the travel start date (calculated starting from the day before travel), the information may be delivered on the day of travel.</i>
Payment Methods & Timing	Payment may be made by credit card settlement or by bank transfer to the designated bank account. Please refer to each product page for details. • Credit Card Settlement: Payment is finalized at the time of reservation. The billing date varies depending on each card company. • Bank Transfer: Payment must be made in advance by transferring funds to the designated bank account.
Changes	To change your reservation, please contact us by email or phone.
Available Period / Quantity	The bookable period and quantities vary depending on each product and plan. Please select and confirm your plan on each product page.
Cancellations	• To cancel, please contact us by email or phone.

	• Cancellation fees and other terms follow the cancellation policy described in the "Cancellation" section of each product page.
Special Provisions (Governing Law & Jurisdiction)	In the event of litigation between the customer and the Company, the Nagano District Court shall be the exclusive agreement jurisdiction court of first instance.